COMPARING TWO SOCIAL MEDIA STRATEGIES





Jonathan Sackheim

Online Marketing Consultant sackheim@gmail.com
@jonnysack



MY SOCIAL/SEO/PPC EXPERIENCE:



← Facebook.com/Boulder.Colorado















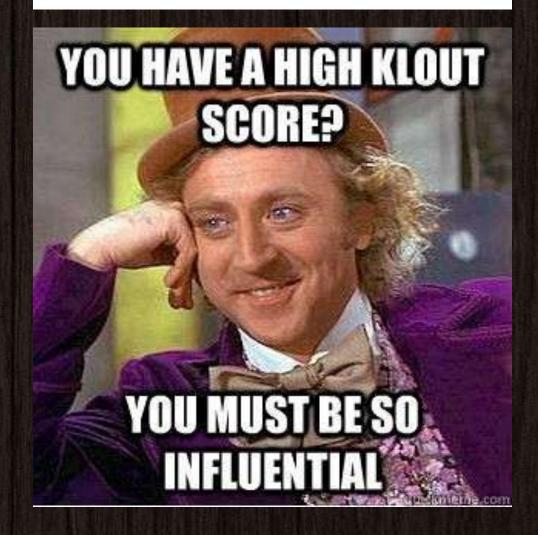




Up for Review

- Facebook
- Twitter
- + Email
- Web Content
- Pay-per-click
- + SEO
- Analytics





FACEBOOK LOOK & FEEL: BOULDERADO



- Good historical focus
- Look to tidy up cover photo
- Look to improve "join my list" app icon and name

FACEBOOK LOOK & FEEL: ST. JULIEN



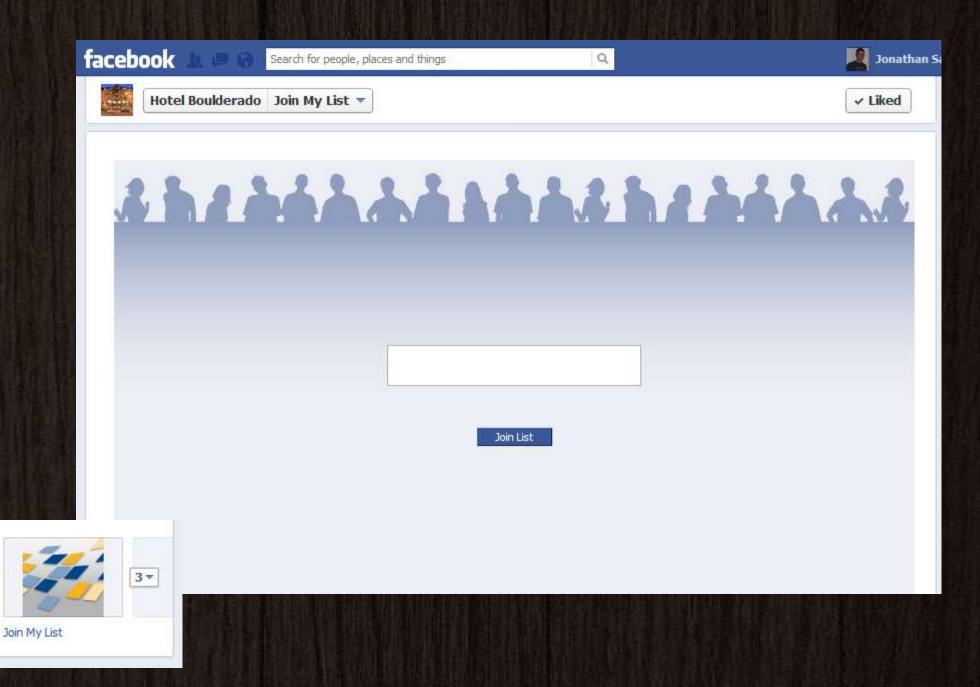
- Clean and good app boxes
- Consider a more branded profile picture and using the pretty mountains shots for the cover photo

FACEBOOK OPTIONS: BOULDERADO

Look to improve "join my list" app experience

1,345

Likes



FACEBOOK OPTIONS: ST. JULIEN

 God content on the Hotel Info app







Hotel Info

Photos

E W

Likes

₫ 3,386



Events

St Julien Hotel and Spa

St Julien Hotel & Spa Hotel Info *

900 Walnut Street

Boulder, CO, USA

1-877-303-0900

reservationsmgr@stjulien.com

Downtown Boulder Hotel Accommodations, With A Whole New Sense Of Style Treat yourself to a refreshingly uncommon downtown Boulder hotel destination, where luxury and comfort come naturally. At St Julien Hotel & Spa, world-class accommodations and service balance perfectly — melding nature and nurture, simplicity and style, relaxation and renewal. St Julien sets itself apart from other Boulder, Colorado hotels as an oasis of tranquility — offering inspired views of the Flatiron Mountains, and doorstep access to the famous Pearl Street

✓ Liked

View Website

Facebook Scorecard

| | Hotel Boulderado | St. Julien |
|---------------|------------------|------------|
| Look and Feel | ✓ | √ + |
| Options | ✓ | √ + |
| Followers | ✓ | √ + |
| Engagement | ✓ | √ + |





Social Strategy

- Follow the "Rules" of social
 - Entertain! (Be likeable/sharable!)
 - Be helpful (tips on travel, save me money)
 - Don't want it too bad
- Leverage your assets: What makes me special?
 - Place: it's all about Boulder and Pearl St!
 - Boulderado: History and authenticity
 - St. Julien: Unique offering for downtown

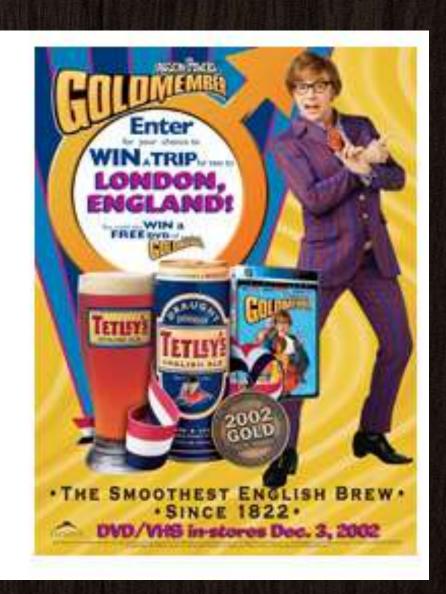
Social Strategy

- Add allure to assets:
 - Post about more than yourself: Pearl St, Flatirons, Boulder, & then the Hotel
 - Drench your posts in the full sensory experience: words, photos, video
- Don't Go it Alone: Build allies
 - Who has influence in your sphere?
 - Do favors for other complimentary pages or people: restaurants, Downtown Boulder, Boulder FB, power Tweeters, etc.
 - Align yourself with a cause that aligns with your value/s
- Be heard above the noise
 - Find ways to create and promote something extraordinary

- Converting guests into fans
 - Check in promo
 - Like promo
- Segmenting Audience
 - Facebook: guests
 - Twitter: media
- Experiment with promoted posts/Tweets



- Cross promote: website/newsletter/social media
- Align goals with medium
 - Growth of likes/followers
 - Engagement: comments, shares, people talking about, retweets,
 - Actions: click-throughs, sales
- Timing: Time of day/day of week
- Consistency: keep a calendar

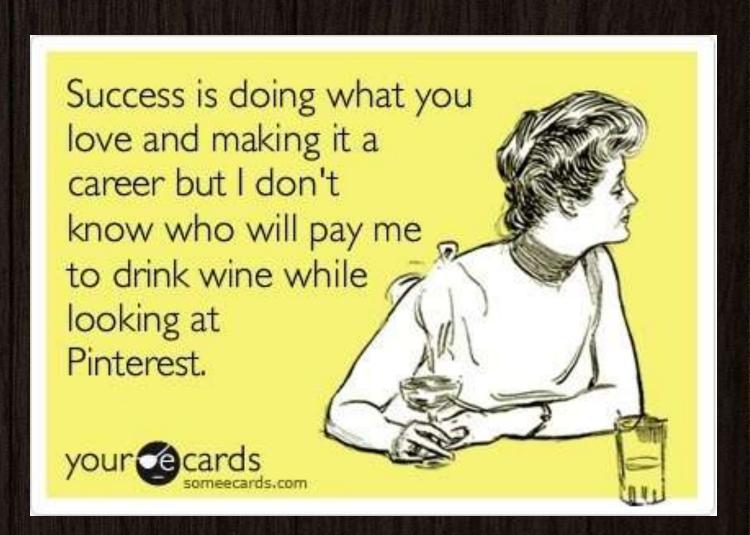


- Figuring out what works: Campaign tracking with Google Analytics
 - utm_source= (i.e. facebook)
 - utm_medium= (i.e. socialmedia)
 - &utm_campaign= (i.e. parentsweekend12)
 - Result:
 http://hotelboulderado.com/?utm_source=facebook&utm_medium=socialmedia&utm_campaign=parentsweekend12

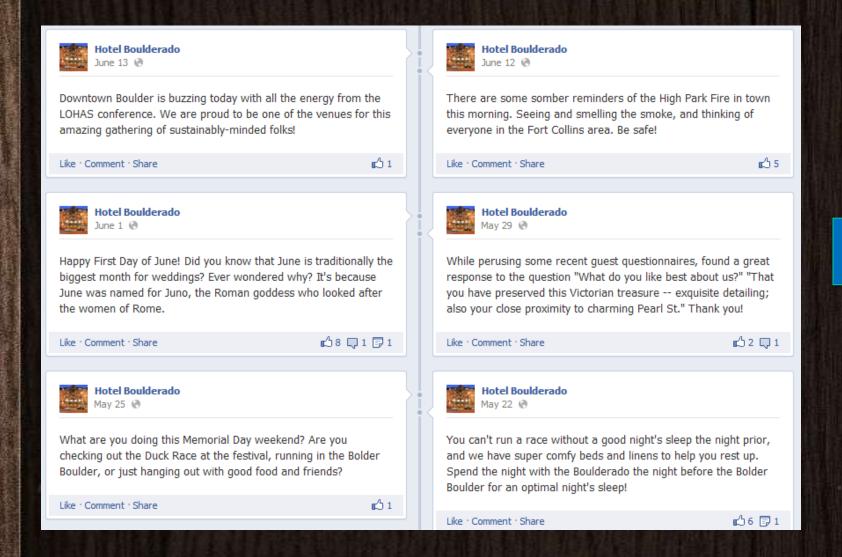
Experiment with different channels!







CONTENT: PICTURES SPEAK LOUDER THAN WORDS







TWITTER

| | @HotelBoulderado | @StJulienHotel |
|-----------|------------------|----------------|
| Followers | 2,509 | 2,011 |
| Following | 1,678 | 323 |
| Tweets | 4,734 | 1,324 |
| Grade: | √ + | |



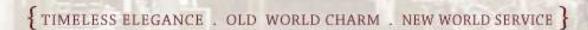
Boulderado Otis

@BoulderadoOtis

I'm the Otis elevator at the Hotel Boulderado in Boulder, Colorado. Just your friendly neighborhood Otis! Hotel Boulderado http://www.boulderado.com



EMAIL



Welcome

Accommodations

Conferences

Weddings

Dining

Upcon

MAKE A RESERVATION

CLICK HERE FOR ONLINE PRICING AND AVAILABILITY



Don't miss out on our special events and offers!

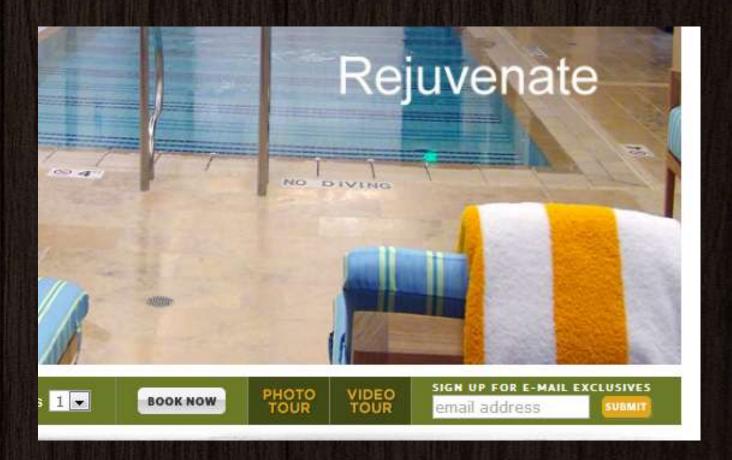
100 Year Anniversary



Boulder's Fir

As one of the first Bou types of vacations. Th so no guest would for Register Landmark at as well as Stash Hote

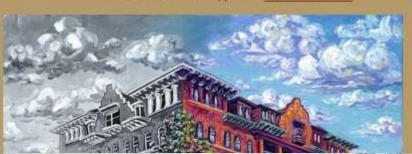
The Victorian elegand into our lobby. Our sta elegantly furnished guimpress even the mo:



WEB CONTENT

Julia Dordoni-Copeland

To view more of Julia's artwork, please visit her website.



onferences

Weddings

Dining

Upcoming Events

Around Town

The Hotel Boulderado

Day, 1909. Back in 1

8,000 was not growin way that city council

mprove their lot was

spokesperson for the

forerunner to the Cha We have invested ou

ecause it represent

About Us

Our History

100 Year Anniversary

Boulderado Historian

Centennial Celebration

Boulder landmark sin Fun Facts

Historic Photo Gallery

Historic Tours

irst class hotel." Sto Memories of the share to raise the nec Boulderado

Oral History Luncheon

Timeline

We shall be glad of returns, but shall be infinitely gladder if we secure a hotel of such beauty of proportions and architectural design that it will

stand as a monument to her permanency and pride in her enterprises. Let it be the Hotel Beautiful."

PHOTO GALLERY







VIDEO TOUR



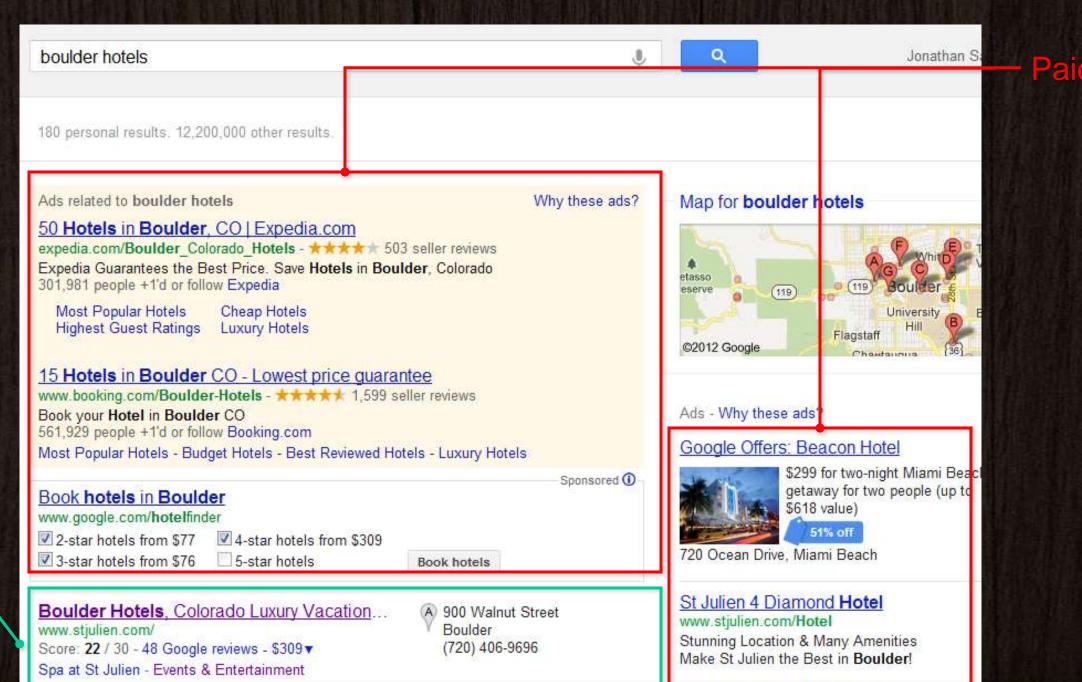


SEO SCORE

| Report for www.boulderado.com | | Total Score: 70 / 100 |
|-------------------------------|--------------------|--------------------------|
| Domain Registration Date | Apr 18, 1997 | *** |
| Google Page Rank | 5 | ★★★☆☆ |
| Google Cache Date | 2012-08-16 0:48:10 | ★★★★☆ |
| External Backlinks | <u>23,545</u> | ☆☆☆☆ ☆ |
| External .EDU Backlinks | <u>403</u> | *** |
| External .GOV Backlinks | <u>17</u> | ☆☆☆ ☆☆ |
| Referring Domains | <u>2,413</u> | ☆☆☆ ☆☆ |
| Referring .EDU Domains | <u>13</u> | *** |
| .GOV Referring Domains | <u>5</u> | ★★★☆☆ |

| Report for www.stjulien.com | | Total Score: 60 / 100 |
|-----------------------------|--------------------|--------------------------|
| Domain Registration Date | Apr 19, 1999 | 女女女女女 |
| Google Page Rank | 5 | ★★★☆☆ |
| Google Cache Date | 2012-08-16 4:35:46 | ★★★☆☆ |
| External Backlinks | <u>10,539</u> | 会会会会 |
| External .EDU Backlinks | <u>54</u> | 会会会会 |
| External .GOV Backlinks | <u>5</u> | ☆☆☆☆☆ |
| Referring Domains | <u>2,233</u> | ★★★☆☆ |
| Referring .EDU Domains | 7 | ★★★☆☆ |
| .GOV Referring Domains | <u>2</u> | ★★☆☆☆ |

Organic (→SEO) and Paid (→Pay-Per-Click)



Organic

GOOGLE: "Hotels Boulder"

- High placement via paid ads for St. Julien
- Good organic placement for Boulderado but outranked by two others

Ads related to hotels boulder Why these ads? 50 Hotels in Boulder, CO | Expedia.com expedia.com/Boulder Colorado Hotels - **** 503 seller reviews Expedia Guarantees the Best Price. Save Hotels in Boulder, Colorado 301,981 people +1'd or follow Expedia Most Popular Hotels Cheap Hotels Highest Guest Ratings Luxury Hotels St Julien 4 Diamond Hotel | StJulien.com www.stjulien.com/hotel World Class Accommodations Within The Heart of Boulder. Book Today! Afternoon Tea - Hotel Rooms - Restaurant - Spa Sponsored 🛈 Book hotels in Boulder www.google.com/hotelfinder

2-star hotels from \$77
4-star hotels from \$309

3-star hotels from \$76 5-star hotels

Book hotels

Boulder Hotels - Bed and Breakfasts - Motels and Lodges

www.bouldercoloradousa.com/visitor/hotels/

Plan your trip to **Boulder** CO with your choice of **Hotels**, Bed and Breakfasts, Motels or Lodges in our Official **Boulder Hotel** Directory.

A-F-G-L-M-R-S-Z

Boulder Hotels: Compare 21 Hotels in Boulder, with 2565 Reviews ...

www.tripadvisor.com > ... > Colorado (CO) > Boulder

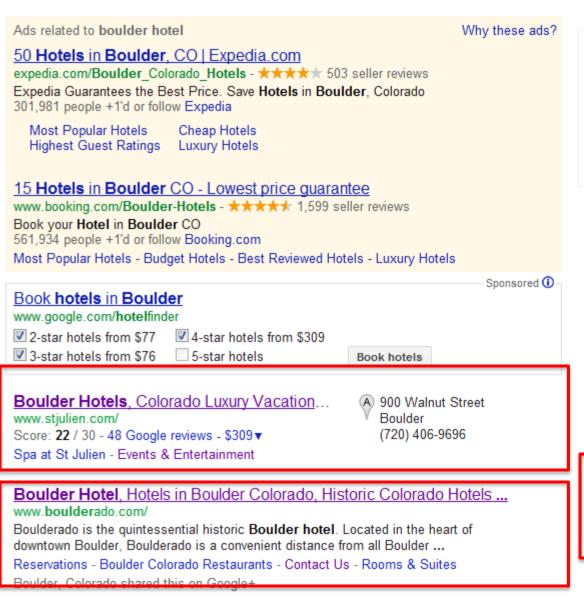
21 hotels – August 19, 2012: **Boulder Hotels** on TripAdvisor: Find 2565 traveler reviews, 1928 candid photos, and prices for 21 **hotels** in **Boulder**, Colorado.

Boulder Hotel, Hotels in Boulder Colorado, Historic Colorado Hotels ... www.boulderado.com/

Boulderado is the quintessential historic **Boulder hotel**. Located in the heart of downtown **Boulder**, Boulderado is a convenient distance from all **Boulder** ...

GOOGLE: "Boulder Hotel"

- Good organic placement for both hotels
- Bonus for paid placement for Saint Julien



Map for boulder hotel



Ads - Why these ads?

Google Offers: Beacon Hotel



\$299 for two-night Miami getaway for two people (u \$618 value)

51% off

720 Ocean Drive, Miami Beach

Boulder Hotels

www.westin.com/Westminster The Westin™ Westminster. Our Best Rates Guaranteed. Book Now

Spa Packages St Julien www.stjulien.com/Spa

Relax and Rejuvenate at the St Julien **Hotel** and Spa! Book Today

Waldorf® Carefree

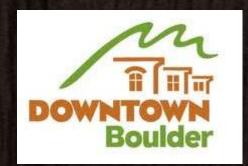
waldorfastoria.hilton.com/Carefree Book your Room at The **Boulders**, a Waldorf Astoria Resort.

Boulder Hotels: Compare 21 Hotels in Boulder, with 2565 Reviews ...

OVERALL SCORECARD

| | @HotelBoulderado | @StJulienHotel |
|---------------|------------------|----------------|
| Facebook | ✓ | √ + |
| Twitter | √ + | ✓ |
| Email | \checkmark | √ + |
| Web Content | √ + | ✓ |
| Pay-Per-Click | n/a | ✓ |
| SEO | ✓ | √ + |
| Analytics | ✓ | ✓ |

Thank you to:





JONATHAN SACKHEIM

Online Marketing Consultant sackheim@gmail.com